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## City of Newport News

### The City of Newport News, VA transforms improves efficiency with “Connected Irrigation” system - A Sierra Wireless® Remote Monitoring Solution

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#### *A Sierra Wireless® Remote Monitoring Solution*

#### CUSTOMER CRITICAL CHALLENGE

- Wide-scale deployment of sprinklers around the city required “in-person” monitoring and management
- Wanted to reduce “field trips” to monitor and manage system
- Wanted to increase number of systems without increasing headcount to manage
- Needed system to reduce “faults” (e.g. overflows)

#### SOLUTION

- Toro Sentinel® system connected via AirLink® gateways provides real-time information to operations about system and irrigation status

#### BENEFITS

- City has been able to scale irrigation systems without increasing monitoring and management resources
- Over-watering incidents have been eliminated

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- System can be completely managed remotely

As part of its Environmental Management System, the City of Newport News has invested in technologies that have improved the efficiency of city irrigation systems, optimized the use of scarce human and water resources and enhanced the aesthetics of the entire municipal landscape.

Prior to 2010, the city irrigation specialist spent many hours each day visiting 16 systems, programming controllers and making manual adjustments.

In 2010, the City began systematically upgrading irrigation systems – in parks and athletic fields, along roadways and on medians – to monitor rainfall and deliver water automatically. Using Toro Sentinel® systems supplied by STI (Smith Turf and Irrigation), the underground irrigation systems have been custom designed for their environs. Sprinkler heads in a variety of sizes and flow rates are linked together by underground pipes and attached to a controller to deliver exactly the amount of water required. Evapotranspiration or ET measures the sum of evaporation and plant transpiration, and this data is entered into a database for each zone and is used to determine when watering is needed. Rain buckets measure precipitation and tell the system how long to delay irrigation. With this comprehensive environmental data, the system becomes self-aware.

The system is also equipped with flow sensors to log water use data and detect leaks. For example if a sensor reads a high flow in a system, it will shut down that zone and try again; if the system still sees excessive flow it will shut down that zone and send an alarm to the Irrigation Specialist. These alerts ensure minimal water loss until corrective maintenance can be completed.

Data from each controller is uploaded to the central management software for the system every morning at 5:00 am, as irrigation is done overnight when absorption is optimal. “The systems talk to us, and we talk to them,” said Daniel McGlynn, irrigation specialist for the city. “By the time I arrive at 6:00 am I can review a summary of all systems and determine any corrective action that may be required.”

“We had a situation in 2009 where a resident called to tell us about a sprinkler that had been on for 3 days and had flooded a major roadway. That’s a huge waste of water and we wanted to avoid situations like this”, said Douglas Kennedy, Superintendent of Park Facilities Maintenance and Landscape Services.

Once a system is deployed, it is connected wirelessly to the City’s operations by a cellular AirLink gateway from Sierra Wireless. The gateway is set up on each system to automatically deliver the status of a system to a management program. The AirLink gateway is designed for industrial applications and rugged enough to be used outdoors.

STI is an exclusive distributor for the Sentinel system in a four state area and has been the City’s partner in deploying this technology. They are experts in architecting the systems and deploying

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the technology. The Sentinel system has been available for more than a decade, but prior to cellular technology, connecting the system to a management application was hard to justify. “We used to sell the systems with phone modems, but they were unreliable and sensitive to lightning strikes. Once we found the AirLink gateway, system sales have taken off”, explained Todd Dovel, Smith Turf and Irrigation.

Life has changed quite dramatically for Mr. McGlynn. “I come to work at 6:00 a.m. and by the time I arrive, I have a report on my computer of all irrigation that occurred overnight”, said McGlynn. “I used to have to visit each site regularly to program controls and adjust the systems manually and we’ve doubled the number of systems deployed over the last 4 years. If not for the ability to remotely monitor and manage their irrigation we certainly would have had to hire additional resources to do this.”

Today the city has 26 systems ranging in sizes of 45 to 1200+ heads and they continue to deploy new zones. Over the past 4 years, they have more than doubled the total number of irrigation components being managed remotely.

“We don’t get any more calls about running water and the system enables us to optimize the impact of watering. These systems include all kinds of components, from drip irrigation to spray heads with rotors that provide coverage from 5-65 feet. We really would have a difficult time trying to manage everything manually”, said Kennedy.

The Sierra Wireless gateways are packaged into each system and these are provided by Simple Com Tools, an authorized reseller. Simple Com Tools uses AirVantage Management Services, the device management service from Sierra Wireless to monitor the operations of each of the gateways in the system, and alerts STI if there is a problem.